



## Bath & Sauna Regulations

*Bachgut – The Resort on the Mountain*

### Welcome

By confirming your reservation at Bachgut – The Resort on the Mountain (Bachgut GmbH), you enter into a visitor agreement for the bathing and wellness facilities and accept the following Bath and Sauna Regulations as legally binding.

### 1. Obligations of the Bathing Facility

Guests may use the bathing facilities at their own risk and in accordance with these regulations. The operator and staff cannot prevent all accidents or hazards. Guests bear personal health-related risks associated with bathing activities.

The bathing facility is only liable for damages caused by unlawful and culpable conduct by the operator or its staff. No liability is assumed for damages caused by other guests or third parties.

### Opening Hours and Access

The bathing facilities are generally open daily from 10:00 a.m. to 7:00 p.m., unless otherwise announced. Access may be restricted if maximum capacity is reached or if admission appears unsafe. Animals are not permitted, except certified assistance and service dogs.

### Condition and Safety of Facilities

All facilities are maintained in accordance with applicable hygiene and safety standards. If safe operation cannot be guaranteed, areas may be closed or restricted without notice.

### Supervision of Children and Non-Swimmers

Children under the age of 16 and non-swimmers may only use the facilities when accompanied and supervised by a responsible adult. Guardians are fully responsible for supervision at all times.

### Guest Responsibilities

Guests must follow all instructions given by staff. Failure to comply with regulations or instructions may result in immediate removal from the facility without refund and, in serious cases, a future ban.

### Hygiene Rules

Guests are required to maintain the highest level of cleanliness. Showering before entering pools is mandatory. Only appropriate swimwear may be worn. The use of soap or detergents in pools is

prohibited.

## Conduct and Safety

Please be considerate of other guests. Loud behavior, dangerous actions, inappropriate conduct, or harassment are strictly prohibited. Jumping into pools is not permitted due to safety risks.

## Use of Facilities

All facilities and equipment must be used exclusively for their intended purpose. Special care must be taken around slides, pools, and wellness areas. Staff instructions must always be followed.

## Food, Drinks and Smoking

Food and beverages may only be consumed in designated areas. Glass containers are not permitted. Smoking is prohibited except in clearly marked areas in accordance with Austrian law.

## **Sauna Regulations**

By using the sauna facilities, guests accept the following sauna rules as binding. Sauna use is at your own risk.

### **Sauna Opening Hours**

The saunas may be used daily from 10:00 a.m. to 10:00 p.m. Each sauna has a maximum capacity of four persons. Guests are responsible for proper use during their session.

### **Sauna Etiquette and Hygiene**

The sauna area is a nude zone. Guests must shower before and after each sauna session. A towel must always be used as a seat or base. Bathrobes or fully covered towels are required on loungers.

### **Health and Safety**

Guests with contagious illnesses or conditions that may endanger others are not permitted to use the sauna. Touching heaters or technical equipment is strictly forbidden.

### **Supervision of Minors**

Applicable youth protection regulations must be observed. Any age restrictions for sauna use must be respected at all times.

### **Valuables and Liability**

Valuables should be stored in lockers where available. The operator assumes no liability for lost or stolen personal items. Found items must be handed in at reception.

### **Final Provisions**

Commercial activities or advertising within the bathing and sauna areas require prior approval. By confirming your reservation, you acknowledge and accept these Bath and Sauna Regulations.

Thank you for your cooperation and we wish you a relaxing stay at Bachgut.

Joseph Langegger – Managing Director